

# Jabra® HALO2



User manual

www.jabra.com

# CONTENTS

THANK YOU	. 2
ABOUT YOUR JABRA HALO2	. 2
WHAT YOUR HEADSET DOES	. 3
GETTING STARTED	. 4
CHARGING YOUR JABRA HALO2	. 4
TURNING YOUR JABRA HALO2 ON AND OFF	. 5
PAIRING YOUR JABRA HALO2 TO A PHONE OR OTHER DEVICE	. 5
WEARING STYLE	. 6
HOW TO	. 6
WHAT THE DISPLAY MEANS	. 8
USING YOUR JABRA HALO2 WITH TWO MOBILE DEVICES	. 9
TROUBLESHOOTING & FAQ	. 9
TAKING CARE OF YOUR HEADSET	10
GLOSSARY	11

#### THANK YOU

Thank you for purchasing the Jabra HALO2 Bluetooth® headset. We hope you enjoy it! This instruction manual will get you started and ready to make the most of your headset.

#### ABOUT YOUR JABRA HALO2

- 1 Answer/End or Play/Pause button
- 2 Volume Control or Track Change touch sensor
- 3 Hinges for folding of headset
- 4 Battery indicator
- 5 Bluetooth connectivity indicator



# WHAT YOUR HEADSET DOES

The Jabra HALO2 lets you listen to stereo music through your Bluetooth enabled mobile phone or music player, while ensuring that you never miss a call.

- Play your music wirelessly
- Answer or end phone calls
- Reject incoming calls
- Last number redialing
- MultiUse<sup>™</sup> be connected to two Bluetooth devices at the same time (for instance your PC and mobile)
- Use 3.5mm music cable for wired music listening from e.g. your mp3 player or PC

#### Specifications

#### Music:

- Music time up to 8 hours, standby time up to 13 days
- Track changes (next or previous track) on touch control (AVRCP)
- A2DP (Advanced Audio Distribution Profile) for streaming music

# Call

- Talk time up to 8 hours
- Dual Microphone solution for **Noise Blackout**™
- Digital sound enhancement via DSP technology
- Noise reduction on transmitted and received audio
- Noise dependent volume control\*
- Automatic volume adjustment on received audio
- Acoustic shock protection
- Oualified for Bluetooth Specification version 3.0, supporting Headset and Hands-free Profiles for phone conversations and Advanced Audio Distribution Profile (A2DP) for streaming music
- e-SCO for enhanced audio quality
- 128-bit encryption

#### The device:

- Rechargeable battery with Micro-USB charging option from AC power supply, PC via USB cable or car charger (not included)
- Colored LED-lights for Bluetooth status and battery indicator
- Size Unfolded: H 165mm 190mm x W 136mm x D 45mm
- Size Folded: H 78mm x W 132mm x D 45mm
- Weight: 80 grams
- Operating range up to 10 meters (approximately 33 feet)

Please note that your Jabra HALO2 can withstand a short rain shower but is not waterproof and cannot be submerged. If your device gets wet, it should be wiped clean of any traces of water in order to protect it from potential damage.

#### **GETTING STARTED**

Follow these three steps before using your headset:

- 1. Charge your headset (approximately 2 hours)
- 2. Activate Bluetooth on your mobile phone (refer to the manual for your mobile phone)
- 3. Pair your headset to your mobile phone

# CHARGING YOUR JABRA HALO2

Make sure that your Jabra HALO2 is fully charged before you start using it for the first time. While charging, the battery indicator changes from red to green, when fully charged. Charging time is approximately 2h. You can use the Jabra HALO2 during recharge. Please note: The lifetime of the battery will be significantly reduced

Please note: The lifetime of the battery will be significantly reduced if your device is left uncharged for a long period. Jabra therefore recommends that you recharge your device at least once a month.

#### TURNING YOUR JABRA HALO2 ON AND OFF

Unfolding the headset will turn it on.

Folding the headset will turn it off.

- To fold: Carefully extend the headset at the hinges (3) and fold.
  The headset will now conveniently fold into a compact size.
- To unfold: Carefully unfold the headset and lock the hinges into place.

The headset will automatically turn off after 10 minutes if not connected to a device

# PAIRING YOUR JABRA HALO2 TO A PHONE OR OTHER DEVICE

Headsets are connected to phones or other Bluetooth devices using a procedure called 'pairing'. By following a few simple steps, pairing can be done in a matter of seconds.

#### 1. Put the headset in pairing mode

#### 1.a. First time pairing

 Fold and Unfold the headset and the Jabra HALO2 will automatically enter pairing mode (indicator light (5) is solid blue) and start searching for a device.

# 1.b. Later pairing

 Press and hold the Answer/End button (1) until the indicator light (5) is solid blue (approximately 4 seconds).

# 2. Set your Bluetooth phone or device to search for the Jabra HALO2

 Follow your phone's instruction guide. First make sure that Bluetooth is activated on your mobile phone. Then set your phone to search for the headset. This usually involves going to a 'setup,' connect' or 'Bluetooth' menu on your phone and selecting the option to search for or 'add' a Bluetooth device.\*

# 3. Your phone will find the Jabra HALO2

- The phone will find the headset under name "Jabra HALO2".
- Your phone then asks if you want to pair with the headset.
- Accept by pressing 'Yes' or 'OK' on the phone and confirm with the passkey or PIN = 0000 (4 zeros). Your phone will confirm when pairing is complete.

#### WEARING STYLE

Please note the left/right wearing indicators inside the headband. Alternatively always wear the Jabra HALO2 with the Answer/end button on you right.

Adapt the size of your Jabra HALO2 by extending the length of the headband by the speakers.

#### **HOW TO**

The Jabra HALO2 is easy to operate. The Answer/End button performs different functions depending on how long you press them:

Instruction	Duration of press
Тар	Press briefly
Double tap	Touch briefly two times within 0,5 seconds
Press	Approximately: 1 second
Press and hold	Approximately: 4 seconds

# Play music (Some phones may require you to start a media player first)\*

- Tap the Answer/End button (1)

#### Pause music

- Tap the Answer/End button - tap again to resume playing

#### Answer a call when playing music

- When listening to music and receiving a call, the music will pause and you will hear your ringtone
- Tap the Answer/End button and the music will be paused and the call will be connected

### End a call

 Tap the Answer/End button to end an active call - when you end the call, your music will start again\*\*

### Skip one track forward

 Double Tap on the + end of the touch control (2) - continue tapping to skip several tracks forward

#### Skip one track back

 Double Tap on the — end of the touch control (2) - continue tapping to skip several tracks backward

#### Answer a call

- Tap the Answer/End button (1) to answer a call

#### End a call

- Tap the Answer/End button (1) to end an active call

# Reject a call\*\*

 Press and hold the Answer/End button when the phone rings to reject an incoming call. Depending on your phone settings, the person who called you will either be forwarded to voice mail or hear the busy signal.

#### Make a call\*\*

 When your Jabra HALO2 is connected to your phone, all calls made from your phone will automatically be transferred to your headset. (subject to phone settings)

#### Redial last number\*\*

- Double tap the Answer/End button

# Adjust sound and volume\*

 Touch and slide your finger along the touch control (2) to turn volume up or down

# Mute microphone when on a phone call

# Using your Jabra HALO2 with the 3.5mm music cable (not Bluetooth)

- Insert the 3.5mm music cable into the micro-USB socket and connect the 3.5mm jack to the device.
- Using your Jabra HALO2 with the 3.5mm music cable is not possible if the battery is completely discharged, so make sure that it is at least partly charged

<sup>\*\*</sup> Device dependent

### WHAT THE DISPLAY MEANS

On the right inside of Jabra HALO2 two display icons indicate different states of the product:

Bluetooth Icon (only Blue)		
Solid	In pairing mode – see "Pair Jabra HALO2 to a phone or other device"	
Slow Single Flash	Connected to phone and in standby mode <sup>(A)</sup>	
Single Flash	Connected to phone and active on call <sup>(A)</sup>	
Quick Double Flash	Incoming call	
Three slow flashes	Not connected to phone and standby mode <sup>(A)</sup>	
Solid (+ Battery Indicator Solid Orange)	In alternative pairing mode – see "Troubleshooting & FAQ"	

Battery Indicator Icon:	
Solid Red	Charging
Solid Green	Fully charged
Single Red Flash	Low Battery
Solid Orange (+ Bluetooth Icon Solid Blue)	In Special Pairing mode – see "Troubleshooting & FAQ"

(A) Jabra HALO2 Display icons turn off after 30 seconds of nonactivity. Headset is still active, and light will flash again after a tap on the Answer/end button or any call activity.

# **Communication by sound alerts**

Your Jabra HALO2 employs sound alerts to communicate different actions or information. One important alert is "Low Battery", which is two short beeps, and indicates 5 minutes of battery time remains.

# USING YOUR JABRA HALO2 WITH TWO MOBILE DEVICES

The Jabra HALO2 is capable of having two mobile phones (or Bluetooth devices) connected to the headset at the same time. This will give you the freedom of having only one headset to operate both of your mobile phones. Please note that Last Number Redial will dial the number from the last outgoing call, independent of the mobile phone.

If the headset is connected to two phones please note that Play / Pause and Next / Previous track will be sent to the phone that was the last connected phone (Last connected AVRC profile).

# TROUBLESHOOTING & FAQ

# I hear crackling noises

 Bluetooth is a radio technology which means it is sensitive to objects between the headset and the device it is connected to. You should be able to have up to 10 meters (33 feet) of distance between the headset and the connected device when there are no major objects in the way (walls, etc.).

# I cannot hear the phone call in the headset

- Increase the volume on the Jabra HALO2.
- Make sure your phone is connected to the headset by i.e. tapping the Answer/End button, or viewing the Bluetooth icon in the Display.

### I have pairing problems

 You may have deleted the pairing connection in your mobile phone – follow the pairing instructions in 'Pair Your Headset to a Phone or other Device!

# I cannot use Reject call, Call on hold or Redial

 These features are dependent on your phone supporting them; please consult your phone's manual for details.

#### I cannot hear music in the headset

- Ensure that the headset is connected to your Bluetooth enabled device.
- You may have been out-of-range (10 meters) to your Bluetooth enabled device or the headset might have experienced an ESD (Electrostatic discharge) incidence. Press the Multi Function Button to re-establish the Bluetooth audio link
- Increase the volume on your device.
- Make sure that the Jabra HALO2 is charged.

#### The music I hear sounds very poor

Make sure the other device supports Bluetooth 1.1 or higher including the Advanced Audio Distribution Profile (A2DP) for music streaming.

If the above procedure did not help then it is possible that your phone is using the stereo audio connection in a different way. You can enable this mode on Jabra HALO2 by performing pairing in the following way:

- Remove the Bluetooth connection to Jabra HALO2 on your phone
- Make sure the headset is on (un-folded)
- Press and hold the answer / end button for more than 5 seconds until the both Display icons are solid Blue and solid Orange
- Go through the regular steps in pairing the headset to a Bluetooth device

Be aware that standby time of the Jabra HALO2 can be lower when using this pairing.

# TAKING CARE OF YOUR HEADSET

- Always store the Jabra HALO2 with the power off and safely protected
- Avoid storage at extreme temperatures (above 45°C/113°F including direct sunlight or below -10°C/14°F). This can shorten battery life and may affect operation. High temperatures may also degrade performance.
- Do not expose the Jabra HALO2 to rain or other liquids.

#### **GLOSSARY**

- 1. Bluetooth is a radio technology that connects devices, such as mobile phones and headsets, without wires or cords over a short distance (approx. 10 meters/33 feet). Bluetooth is safe to use. It is secure too, so once a connection has been made no-one can listen in and there is no interference from other Bluetooth devices either. Get more information at www.bluetooth.com
- 2. Bluetooth profiles are the different ways that Bluetooth devices communicate with other devices. Bluetooth phones support the headset profile, the hands-free profile or both. In order to support a certain profile, a phone manufacturer must implement certain mandatory features within the phone's software.
- 3. Pairing creates a unique and encrypted link between two Bluetooth devices and lets them communicate with each other. Bluetooth devices will not work if the devices have not been paired.
- 4. Passkey or PIN is a code that you enter on your Bluetooth enabled device (e.g. a mobile phone) to pair it with your Jabra HALO2. This makes your device and the Jabra HALO2 recognize each other and automatically work together.
- 5. Standby mode is when the Jabra HALO2 is passively waiting for a call. When you 'end' a call on your mobile phone, the headset goes into standby mode.



Dispose of the product according to local standards and regulations.



#### A BRAND BY



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